

Submissions

Identity

Hosting

Analytics

Consulting

Flexible access and identity management

HighWire Identity lets you keep control of your content without compromising accessibility, giving readers an intuitive and seamless user experience while preventing access to those without permission.

Our seamless single-sign-on access means that your users don't have to repeatedly sign in when switching between resources, making them much less likely to abandon your site through frustration.

It also means you can easily identify users to see who has accessed your content, no matter where it is hosted – giving you critical user insight which can help you identify new opportunities and better serve your customers.

We integrate with dozens of industry standard SSO solutions to prioritize accessibility and provide a frictionless experience for researchers across the globe. Together with Google Scholar, we also pioneered CASA, which enables seamless off-campus and mobile access to subscribed scholarly content. With CASA, users can access their libraries' subscriptions just as easily as when they are on campus – no matter where they are or what device they are using.

“At HighWire we have always aimed to extend the reach, impact, and exchange of knowledge and ideas. As researchers become increasingly mobile, seamless access will become the new normal.”

John Sack, Founding Director, HighWire

Features & benefits

✔ Single Sign On

HighWire Identity prioritizes seamless access to content for users, integrating with dozens of industry standard single-sign-on solutions (including OAuth, SAML and IMIS).

✔ Centralized identity tracking

Single login point for all forms of identity, including usernames, library cards, IP, Shibboleth and Referrer IDs means you can view and manage access all in one place.

✔ Analytics and reports

In-built reporting helps you gain insights into the patterns of your users' usage behaviour, explore your data, and identify further publishing opportunities.

✔ Access anywhere

HighWire was the first to pioneer Universal CASA in partnership with Google Scholar, giving your users seamless off-campus access to all of your journal content.

✔ Self-service admin

Our intuitive self-service admin UI provides all the information and tools required to administer clients, users, subscriptions, vouchers, and reports.

✔ Get more out of your data

API integration with other enterprise software means you can plug in other data sources to get a fuller picture of your users, with HighWire Identity as the single customer view.